

Competence Center Integrated Care (CCIV)

The Competence Center Integrated Care (Competence Center Integrierte Versorgung – CCIV) was established by the Austrian Social Insurance and serves as a central point for the capacity building and concentration of expertise and operating experience in the field of integrated health care.

The Vienna Health Insurance, in cooperation with the Styrian Health Insurance and Health insurance of Lower Austria is the carrier of the Competence Center Integrated Care.

The CCIV acts as an interface for insurants, care providers, Social Insurance agencies as well as local and regional authorities and is linked to international representatives of research and science.

What is integrated care

The CCIV refers to scientific principles of integrated care and means a

- patient oriented
- continuous
- trans-sectoral and/or interdisciplinary and
- standardised therapy concepts following

health care by it. Using the cooperation of care providers and the involvement of, respectively the focusing on, patients all parties involved in and persons concerned with the treatment process benefit from the quality improvement.

Aims of the CCIV

- Overcoming of sectoral gaps in the health system
- Development of new care models
- Utilization of synergies
- Creation of structured treatment processes
- Coordination of a consistent approach throughout Austria
- Ensurance of quality, efficiency and effectiveness in health care



Optimized Ways to Healthcare

Mission of the CCIV

- Science-based and practice-related research into current health care delivery situation and room for improvement in patient care
- Creation of basis for decision-making in the field of indication based and population based integrated care models for the Austrian Social Insurance and other major stakeholders in the health system
- Development of indication based and population based integrated health care models in Austria
- Support of the Social Insurance agencies in order to the implementation phase of these models
- Establishing and maintenance of professional knowledge management in the subject of integrated care

Contact

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